

# IMPORTANT INFORMATION



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# IMPORTANT INFORMATION



Dear participant,

**Please take the time to read this information carefully.**

## BEFORE THE RACE

### 1. ELIGIBILITY

All runners age group 2002 and older, runners younger under 18 years of age must have the consent of a legal representative. Half Marathon and Relay Marathon as of 16 years, age group 2004.

### 2. REGISTRATION

Register online on [www.vienna-marathon.com/registration](http://www.vienna-marathon.com/registration). You will automatically be passed on from [www.vienna-marathon.com](http://www.vienna-marathon.com) to the registration system of [mika.timing](http://mika.timing). Upon registration you will receive a confirmation by e-mail, showing a reference number. The race numbers will be assigned at a later date.

**Relay-Marathon: In order be able to correct the registration yourself data at a later date we recommend that you generate a customer account. Later on, a customer account can be only generated on request; the installation is subject to charges.**

If you have any questions regarding your registration, please send an e-mail to [office@vienna-marathon.com](mailto:office@vienna-marathon.com) or [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de).

### 3. ALLOTMENTS

### ENTRY FEE

#### VIENNA CITY MARATHON

1 <sup>st</sup> Registration block: 2000 registrations available à	Euro 80,00 sold out
2 <sup>nd</sup> Registration block: 5500 registrations à	Euro 100,00
3 <sup>rd</sup> Registration block: 1500 registrations à	Euro 110,00

#### HALF MARATHON

1 <sup>st</sup> Registration block: 2000 registrations available à	Euro 64,00 sold out
2 <sup>nd</sup> Registration block: 5500 registrations à	Euro 74,00
3 <sup>rd</sup> Registration block: 7500 registrations à	Euro 84,00

#### RELAY MARATHON a team = 4 persons

1 <sup>st</sup> Registration block: 500 registrations available à	Euro 140,00 sold out
2 <sup>nd</sup> Registration block: 1500 registrations à	Euro 170,00
3 <sup>rd</sup> Registration block: 1500 registrations à	Euro 180,00

### 4. REGISTRATION DEADLINE

April 5th, 2020 (midnight) – provided that entries are still available at that time.

### 5. PAYMENT OF THE REGISTRATION FEE

1. By credit card (Visa or MasterCard). Registration forms with incomplete or incorrect credit card data cannot be processed, i.e. there is NO REGISTRATION!
2. European Union: by SEPA debit note. Please check your bank details again before sending the registration form. Any expenses arising out of incorrect bank data have to be charged to the participant.

Due to organizational reasons, money transfer to a bank account is not possible.

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In case of problems with your payment you will be notified by E-Mail from [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de). In this case please contact [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de) directly as all payment matters will be dealt with by staff from **mika:timing** only! All registrations must be paid in full by one month before the event, otherwise participation will be automatically cancelled.

## 6. INFORMATION CHANGES

### NO change of name!

With your user account you may change your registration data yourself until April 5<sup>th</sup>, 2020

e.g. you can change your club or you can buy more gimmicks

Requests for changes of data given in the registration form may also be sent to [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de) until April 5<sup>th</sup>, 2020.

In case of double registration a handling fee of € 20,00 will be deducted from the amount to be refunded. Bank expenses caused by incorrect, incomplete or illegible data given on the entry form will be charged to the participant responsible.

### Relay Marathon:

Relay Marathon – registration on **“SINGLE REGISTRATION for Relay”** Please create by the registration your login-data.

You may change your registration data (also the name) yourself by using the login-data. Afterwards a user account can only be created on request [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de). This service is then payable Euro 20,-. Changes will be possible until April 5<sup>th</sup>, 2020.

Information changes can also be made on Friday April 17<sup>th</sup> and Saturday April 18<sup>th</sup> 2020 during the collection of race numbers € 20 for relay marathon.

## 7. NON-PARTICIPATION

A registered participant who fails to take part in the marathon, for whatever reasons, may not claim a refund of the participation fee.

The starting place cannot be transferred to the following year.

**If the runner passes on or sells his/her bib number to any other athlete, disqualification will be applied to the “buyer” inevitably. Furthermore the seller as well as the buyer may be excluded from further participation in any of the events of the Vienna City Marathon.**

## 8. INSURANCE MARATHON / HALF MARATHON / RELAY MARATHON

In case of **online registration** you have the possibility to take out special insurance for cancellation / withdrawal in case of illness. Please note that the insurance coverage starts at the time of your order but not before complete payment of the entry fee / insurance premium. Insurance coverage ends with the START of the event. For details please click the link in the online registration form. The insurance premium will be passed on from Mika Timing to the insurance company. Please print or save the booking confirmation as it will be required in case of reporting to the insurance company. [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de) will be available for further information as well as for issuing payment confirmations.

Online registration (booking of a starting number) is equivalent to ordering a ticket and is therefore not subject to the Fernabsatzgesetz §5f. Nr. 7 BGBI I 185/1999, which stipulates that the law does not apply to contracts for the provision of services in the field of leisure activities.

This means that a seven-day right of revocation and return is excluded.

By using a voucher/code for registration, insurance for the case of illness CANNOT be affected.

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## 9. ENTRY LIMIT

The number of entries will be limited as follows:

Vienna City Marathon: **9.000**

Half Marathon: **15.000**

Relay Marathon: **3.500 teams**

Entries will be dealt with according to the order in which they arrive. Early submission of the entry form will guarantee your participation in the event of your choice. The organizer does not guarantee availability of starting places.

## 10. CONFIRMATION OF REGISTRATION

1. Online Registration: you will receive a confirmation by e-mail from **mika:timing** showing a reference number as well as all your orders and the payment status. Please check your spam file in case you do not receive this confirmation or send an e-mail to [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de).
2. For the relay team receive the contact person the confirmation for the team

**Please make sure that your e-mail address is given correctly, otherwise it will be impossible to mail the confirmation and/or certificate.**

## 11. COLLECTION CONFIRMATION

After closing of the registration system, at the middle of April 2020 at the latest, you will receive a confirmation from **mika:timing** by e-mail with your RACE NUMBER. Please check your spam file in case you do not receive this confirmation or send an e-mail to [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de).

For the relay team receive the contact person this collection confirmation with the RACE NUMBER.  
**Please take this confirmation along to collect your race documents.**

## 12. REGISTRATION DESK

The registration desk will be at the exhibition VIENNA SPORTS WORLD  
**MARX HALLE, Karl-Farkas-Gasse 19, 1030 Wien**

- Subway station U3 - Station Schlachthausgasse or Erdberg – approx. 10 minutes' walk from U3-Schlachthausgasse with Tram nr. 18 until Viehmarktgassee (2 stops)
- Train nr. 7 (airport train) - Station St. Marx, 5 minutes' walk
- Tram nr. 71 - Station St. Marx, 5 minutes' walk
- Tram nr. 18 - Station Viehmarktgassee or St. Marx, 5 minutes' walk
- Bus 74A (Station Viehmarktgassee)
- 

Opening hours: April 17<sup>th</sup> 2020 from 10.00 am to 7.00 pm and April 18<sup>th</sup> 2020 from 10.00 am to 6.00 pm  
**IMPORTANT! No starting documents can be collected on April 19<sup>th</sup>, 2020, the day of the event.**

**Please take the following documents along to collect your starter package:**

### 1. Collection Confirmation

This collection confirmation was sent to you by e-mail from mika:timing must handed in at the registration desk together with YOUR passport.

**Race documents will not be handed out without the collection confirmation and your passport**

**Would you like to collect the starter package for a friend?**

**In this case the following documents have to be taken along:**

1. Your friend's confirmation of registration

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2. A power of attorney to collect the race documents is available for upload in the „Insider area“ or in the download area [www.vienna-marathon.com](http://www.vienna-marathon.com).
3. A photocopy of an **identification** - drivers licence, passport, ID-card - of your friend  
Without presentation of the documents mentioned in the above paragraphs 1 to 3 the starter package will NOT BE HANDED OUT to any other person than to the registered runner him-/herself.

## 13. LATE ENTRIES AT THE REGISTRATION DESK

Entries for the Marathon, Half Marathon or Relay Marathon at the registration desk are not possible!

## 14. CHAMPIONCHIP / TIMING

Race times are recorded using champion chips. If you possess your own timekeeping chip, please enter the chip number in the appropriate line in the registration tool.

### Marathon/Halfmarathon

Since you don't own a ChampionChip, please decide whether you would like to rent or buy a ChampionChip for the timing.

If you decide to **buy** (35,00 EUR) a ChampionChip, it will be send to you within 14 days. You can then not only use it for this event, but also for other run-, bike- or triathlon-events worldwide.

### Marathon/Halfmarathon/Relay

If you decide to **rent** (6,00 EUR) a ChampionChip, it will be provided to you together with your starter package. Please return the ChampionChip undamaged at the Chip return after finishing the race. If you don't, we will consider the ChampionChip as bought and we will debit additional 29,00 EUR from your bank account or your credit card. Afterwards the ChampionChip belongs to you, and you can use it repeatedly for different events.

If you forgot to enter the number of your personal champion chip in the online registration form please report directly to the help desk after collection of your race documents. You may also send an e-mail until April 5<sup>th</sup>, 2020 with indication of the reference number assigned during registration to [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de) in order to have your chip number supplemented.

We regret, the rental fee already paid during registration cannot be refunded.

Relay marathon: All four race participants need to wear a champion chip to record their times.

If you participate in more than one event, for example marathon and relay marathon, you have to run with two different time keeping chips, one on each shoe.

**A chip is required in order to record your race time. Please attach the chip to your shoelace. The chip cannot be transferred.**

## 15. PASSING ON OF NUMBERS IS STRICTLY FORBIDDEN!

If you are unable to start the race for any reason, please do not give your race number to another person. Bear in mind that your race number is your personal identification document for the race and is associated with your personal information. By giving your personal race number to another person, you could be placing this person in a difficult situation or even in danger in the case of an emergency. Giving your race number to another person is also extremely unsporting, as this falsifies the results of the race. In the case of an established violation of this rule, VCM organisers may issue a ban for future events in the city to both runners in question.

## 16. MEDICAL CENTER

If you need a medical check-up if you are unsure about an illness or a complaint, or as a last-minute drop-in centre for acute health issues, you can visit the VCM Medical Centre at Vienna Sports World on Friday April 17<sup>th</sup> and Saturday 18<sup>th</sup> 2020 .

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## 17. VCM EMERGENCY SYSTEM

In the VCM Emergency System, you can provide voluntary information regarding your personal health and safety online until April 5<sup>th</sup>, 2020, for example information regarding contact persons or any known illnesses.

**FOR YOUR SAFETY**, use the back of your race number to include health-related information, your name and the name of a next of kin as well as their contact address and telephone number. We also recommend indicating any known allergies, illnesses and medications you are taking.

## 18. VCM CARBO LOADING PARTY - Vienna City Marathon's Pancake & Carbo-Loading-Party

Build up your energy stores for the run at the Vienna City Marathon Pasta Party on Saturday April 18<sup>th</sup> 2020 from 3 p.m. to 8 p.m.

Vouchers for traditional Austrian Kaiserschmarrn, traditional pasta and drinks are available at the Vienna Sports World expo or directly at the Vienna City Marathon Pasta Party in the Rathaus.

Pre -Sale Food €12.

Vienna Sports World expo or directly at the Vienna City Marathon Pasta Party in the Rathaus Food €14.

Drinks €3.50.

Free entrance.

**Address:** Rathaus Wien Banqueting Hall, 1010 Vienna, Lichtenfelsgasse entrance.

Transport link: U2, Rathaus station.

## 19. VCM T-SHIRT

You may purchase a special VCM T-Shirt (men & women) during registration. The costs are € 29,90 per shirt.

**Pre-ordered and purchased VCM T-shirts can be collected at the T-shirt stand on provision of your race number. A relevant note, including the size ordered, is provided on the race number.** Please understand that T-shirts that are not collected can NOT be delivered subsequently and the cost cannot be reimbursed. They will be kept at the organization office for approx. 3 weeks and will then be given to a charity organization. During that time, you may, of course, collect your T-Shirt(s) at the organization office. If requested, t-shirts may be sent by post, postage has to be paid by the participants. **IMPORTANT!** T-Shirts will not be handed out and / or sent by post without the talon attached to the starting number.

Remaining t-shirts will be sold at the HERVIS booth during the expo on April 17<sup>th</sup> and 18<sup>th</sup>, 2020.

## 20. PERSONAL REFRESHMENTS FOR MARATHON

Personal refreshments may be delivered to specific refreshment points (marathon distance runners only, excluding finish area).

Submission location: at the registration desk

Please clearly write your name, race number and your desired refreshment point on your personal refreshment package. GLASS CONTAINERS ARE NOT ACCEPTED. Personal refreshment points are located in secondary positions (after elite runner refreshments).

## AT THE START

### 21. GETTING TO THE START

Wiener Linien and the race organisers recommend using public transport to get to all starting points.

# IMPORTANT INFORMATION



The start of the Marathon, Half marathon and Relay Marathon is on **Wagramerstrasse**.

Take U1 line, exit at Kaisermühlen VIC or Alte Donau stations, or if necessary, at Kagran station.

Underground lines U1, U2 and U3 will run with increased frequency every 3 minutes – U4 will run every 4 minutes.

Alternatively, you can take the U6 line (Floridsdorf station) or tram lines 25 (to Kagraner Brücke stop) or 26 (change to U1 at Kagraner Platz station).

For safety reasons and due to the large crowds on the day, it is possible that the U1 stations in the starting area (Kaisermühlen VIC, Alte Donau) may be temporarily closed. To ensure that all participants get to the starting line as efficiently and quickly as possible, Wiener Linien asks that station entrances be kept clear and that people allow ample time for travelling to the event and take note of announcements and notices in stations. See [www.wienerlinien.at](http://www.wienerlinien.at) for further information and for any changes to timetables.

**The race bib is no ticket for the public transport.**

## 22. RACE BIB

Only participants with official race bibs for the Vienna City Marathon 2020 (Marathon, Half Marathon, Relay Marathon) are permitted at the starting line.

**RACE NUMBERS ARE NON-TRANSFERRABLE.** They should be worn in a prominent position on the chest and should not be altered.

**Please bear in mind that your race bib combined with your name is used for identification in case of emergency.**

## 23. BAG DROP HANDOVER

**Vienna City Marathon, Half Marathon:**

From 7.15 to 8.35 a.m. at the van corresponding to your race number in the starting area.

Please only use the garment bag that you received on collection of your race number.

Attach the sticker contained in your race documents for transportation of your bag (same as your race number) on the designated area on the bag provided. Please note that your bag will **NOT** be transported if this sticker is missing. **Do not put any valuable or fragile items in your bag. The organiser accepts no liability for damage or loss of your belongings.**

Your clothing items will be brought to the finish area after the race has started.

**Relay Marathon:**

We regret to say that the clothes transport service cannot be organized satisfactorily for all participants in the Relay Marathon, as there are very big differences in the finishing times of the teams. Therefore it is not possible to organize a clothes transport service similar to that for the marathon where the trucks leave at a certain time so that all the runners can collect their clothes when they reach the finish area.

The first runner (A) may deposit his/her clothes' bag in the starting area in Wagramerstrasse, at the specially marked clothes transportation vehicle. This vehicle will be in the finish area at approximately 10.00am. Please note that it is not possible to deposit clothes bags in the hand over areas.

**All clothes bags which are not collected after the race will be kept at the organizer's office for approx. 3 weeks after the race and disposed afterwards.**

## 24. TOILETS

A sufficient number of toilets will be available in the start and finish areas as well as along the course.

## 25. STARTING BLOCKS

The race will begin in several phased starting blocks. The starting lineup is based on the personal best times indicated on registration. The starting block you are assigned is indicated on your race number (block number + name of starting block, e.g. "Block 1 – Wien Energie", "Block 2 – BMW", etc.). The beginning of each starting block is signified with an inflatable arch for a particular sponsor (e.g. "Block 1 – Wien Energie" = Wien Energie inflatable arch.). The end of each starting block is marked with overhead signs. The entrance to the starting blocks is at the end of each block. There is no access from the front or sides.

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Please follow the instructions of the race marshals to ensure a smooth start to the race and make sure to line up in the starting block corresponding to your race number. Otherwise, you may be obstructing faster runners and become frustrated at being overtaken.

**Disqualification will be applied if a runner starts the race from the elite-block at 08.58 hrs.**

## 26. STARTING AREA

Detailed plans of the starting area will be available 3 to 4 weeks before the marathon on [www.vienna-marathon.com](http://www.vienna-marathon.com), "Race Infos"

## 27. START

**Vienna City Marathon, Half Marathon, Relay Marathon – first runner:**  
09.00 am, Wagramerstrasse / UN Building

There will be no organized transportation from the finish area back to the starting area. For security reasons only runners wearing the official race number are permitted to enter the starting area.

## 28. DISTANCES & HAND OVER AREAS

1st Runner: approx. 15,5 km to Linke Wienzeile / Schönbrunn (km 15,5)  
2nd Runner: approx. 6 km Universitätsstraße / Maria-Theresien-Straße (km 21,5)  
3rd Runner: approx. 9,3 km to Meiereistrasse / Stadionbadparkplatz (km 30,8)  
4th Runner: approx. 11,395 km to the finish

## ALONG THE ROUTE

## 29. REFRESHMENT POINTS

Water and Powerade are available at refreshment points every five kilometres. Fruit is also available from KM 15, with Coca-Cola available from KM 35. There are 15 water points (some manned, some unmanned) located along the route. Make sure to drink water early enough in the race, particularly in the case of warm weather. Infos you can find directly on [www.vienna-marathon.com](http://www.vienna-marathon.com) „Race Infos“ refreshment points.

## 30. COURSE

For details please go to [www.vienna-marathon.com](http://www.vienna-marathon.com) "Race Infos"

## 31. CHANGING FROM MARATHON TO HALF MARATHON

You can change from Marathon distance to Half Marathon distance during the race without prior notice. You will receive a Half Marathon medal in the finish area and will be listed in the Half Marathon results. Marathon and Half Marathon runners separate at kilometre 20 at the end of Mariahilfer Straße / Babenbergerstraße intersection plateau. The split in the field is marked by appropriate signs. Marathon runners and Relay Marathon runners veer left at this point onto "line 2" (Museumsplatz), while Half Marathon runners continue straight onto Babenbergerstraße towards the ring road. Marathon runners and Relay Marathon runners should begin to move to the left of the field in advance of this point.

## 32. DISQUALIFICATION

The following actions will lead to disqualification: Starting under a false name, starting from an incorrect starting block, starting from the elite starting point, alterations to or not wearing a race number, unsporting behaviour, being accompanied by a vehicle (bicycle, motorbike, car, inline skates or other wheeled equipment), bypassing timekeeping checkpoints, use of inline skates or other wheeled equipment, participating with animals. Please consult the applicable terms and conditions of the organiser

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## 33. TIMING CHECKPOINTS

Unfortunately there are always runners who try to take short cuts on the course. In order to avoid discussions later on, checkpoints in addition to the 5 km time-keeping points will be set up. If runners do not cross the timing mats at these checkpoints they will be disqualified.

## 34. FIRST AID / MASSAGE

First-aid attendants of the Red Cross will be positioned along the course and in the finish area in case medical assistance is required. Massage will be provided in the finish area and also along the course (from kilometre 25 onwards massage will be provided every 5 kilometres). **Should you require medical assistance** we recommend you try to keep running or walking to the nearest first aid or refreshment station. There you will receive professional help. You may also ask another participant to get help for you.

Should you see a runner along the course who seems to be in a critical condition – according to your judgment – we ask you to inform the nearest first aid or refreshment station or, if possible, escort the runner to the station. If this is not possible please call **the emergency number 144** or ask another runner or a spectator to do so.

## IN THE FINISH AREA

### 35. GENERAL

The finish area will be kept open until:

Vienna City Marathon: 03.00 pm

Half Marathon: 12:00 am

Relay Marathon: 03.00 pm

Your correct time and placement are ensured if you cross the finish line. Continue promptly onward after crossing the finish line, as more runners will be reaching the line behind you.

A detailed plan of the finish area will be available on [www.vienna-marathon.com](http://www.vienna-marathon.com) "Race Infos"

### 36. MEDALS and REFRESHMENT

You will receive your medal and a special blanket to keep you warm (in case of bad weather) after you finish the race. Refreshments will also be available in the finish area.

### 37. BAG COLLECTION

#### Vienna City Marathon, Half Marathon, Relay Runner 1:

Collect your personal belongings from the van corresponding to your race number. Items are only returned on provision of your race number. Unclaimed bags will be brought to the organisation office in the following days and kept there for around three weeks. The organiser accepts no liability for lost belongings.

### 38. FIRST AID / MASSAGE

First aid, medical assistance and massages are available in the finish area for all participants.

### 39. SHOWERS

Shower tents will be provided during the event. The shower tents are located behind the Rathaus on Friedrich-Schmidtplatz / corner of Felderstraße. See also the plan of the finish area later in the information pack.

### 40. AWARDS CEREMONY

#### Vienna City Marathon, Half Marathon:

The awards ceremony for the three best times overall will take place immediately after the race. Please follow the instructions of our staff.



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## Relay Marathon:

The awards ceremony for the first three (men, women, mixed) will take place after the finish on the show stage in front of the Rathaus (town hall).

## AFTER THE RACE

### 41. RESULTS

The race results will be published on [www.vienna-marathon.com](http://www.vienna-marathon.com).

Should you have any questions, please send an e-mail either to [vienna-marathon@mikatiming.de](mailto:vienna-marathon@mikatiming.de) or [office@vienna-marathon.com](mailto:office@vienna-marathon.com)

Inquiries will be handled/processed until middle of May 2020. Please note that the complete results are available online and will not be printed!

### 42. PHOTO SERVICE

All runners photographs can be ordered online at [www.vienna-marathon.com](http://www.vienna-marathon.com) from the race results in the week after the marathon.

### 43. CERTIFICATES AND RESULTS REPORT

Certificates can be downloaded in the form of PDF files on race day from the online results.

## INFORMATION ABOUT VIENNA

### 44. INFORMATION ABOUT VIENNA

You can find a wide range of useful information about events, culture, leisure activities, restaurants, etc. on [www.wien.info](http://www.wien.info). See [www.wienerlinien.at](http://www.wienerlinien.at) for information about public transport in Vienna.

**Finally we would like to wish you a successful race and hope you will take many happy memories of this Vienna City Marathon back home with you.**

***The organizing committee of the Vienna City Marathon 2020***